

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

In the Matter of the Application of)  
HAWAIIAN ELECTRIC COMPANY, INC. )  
To Modify its Rule 14 to Establish )  
Interconnection Standards and to )  
Require an Interconnection )  
Agreement for Distributed )  
Generating Facilities. )  
Transmittal No. 02-01. )

DOCKET NO. 02-0051  
(CONSOLIDATED)

In the Matter of the Application of)  
HAWAII ELECTRIC LIGHT COMPANY, INC. )  
To Modify its Rule 14 to Establish )  
Interconnection Standards and to )  
Require an Interconnection )  
Agreement for Distributed )  
Generating Facilities. )  
Transmittal No. 02-02H. )

In the Matter of the Application of)  
MAUI ELECTRIC COMPANY, LIMITED )  
To Modify its Rule 14 to Establish )  
Interconnection Standards and to )  
Require an Interconnection )  
Agreement for Distributed )  
Generating Facilities. )  
Transmittal No. 02-01M. )

ATTEST: A True Copy  
KAREN HIGASHI  
Chief Clerk, Public Utilities  
Commission, State of Hawaii.

*K. Higashi*

ORDER NO. 20270

Filed June 27, 2003

At 10:00 o'clock A.M.

*Karen Higashi*  
Chief Clerk of the Commission

DIV. OF CONSUMER ADVOCACY  
DEPT. OF COMMERCE & CONSUMER AFFAIRS  
STATE OF HAWAII

2003 JUN 27 P 4:21

RECEIVED

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

In the Matter of the Application of)  
HAWAIIAN ELECTRIC COMPANY, INC. )  
To Modify its Rule 14 to Establish )  
Interconnection Standards and to )  
Require an Interconnection )  
Agreement for Distributed )  
Generating Facilities. )  
Transmittal No. 02-01. )

Docket No. 02-0051

(Consolidated)

Order No. 20270

In the Matter of the Application of)  
HAWAII ELECTRIC LIGHT COMPANY, INC. )  
To Modify its Rule 14 to Establish )  
Interconnection Standards and to )  
Require an Interconnection )  
Agreement for Distributed )  
Generating Facilities. )  
Transmittal No. 02-02H. )

In the Matter of the Application of)  
MAUI ELECTRIC COMPANY, LIMITED )  
To Modify its Rule 14 to Establish )  
Interconnection Standards and to )  
Require an Interconnection )  
Agreement for Distributed )  
Generating Facilities. )  
Transmittal No. 02-01M. )

ORDER

I.

On May 9, 2003, HAWAIIAN ELECTRIC COMPANY, INC., HAWAII ELECTRIC LIGHT COMPANY, INC., and MAUI ELECTRIC COMPANY, LIMITED (collectively, the "utilities") submitted: (1) their joint quarterly report, with redactions (the "redacted quarterly

report"); and (2) a redacted version of their annual report (the "redacted annual report"), previously filed on January 31, 2003.

In submitting these reports, the utilities explained:

1. The redacted quarterly report contains "customer information that is confidential and proprietary, and this information has been deleted."
2. The annual report, previously filed on January 31, 2003, without redaction (the "annual report"), contains "confidential customer information, which should been deleted and provided under a Protective Order."

By Order No. 20219, filed on May 30, 2003, the commission instructed the utilities to file, pursuant to paragraph 5 of Protective Order No. 20168, "a written statement justifying its reasons for deleting the customer information from its redacted quarterly report."<sup>1</sup>

On June 6, 2003, the utilities filed their written statement. On June 16, 2003, the Consumer Advocate filed its response thereto.

This order addresses whether the utilities, in filing their redacted quarterly report, have met, after-the-fact, the requirements under paragraph 5 of Protective Order No. 20168.

---

<sup>1</sup>Order No. 20219 also: (1) denied the utilities' request to destroy the annual report; and (2) directed the Department of Commerce and Consumer Affairs, Division of Consumer Advocacy (Consumer Advocate), to file a response to the utilities' written statement.

## II.

### A.

The utilities, in justifying their designation of confidentiality, state:

1. They receive customer information as part of their normal business operations, which "is generally not available to the general public."

Such customer information includes the:  
(A) customer's name and address; (B) customer's kilowatt-hour ("kwh") usage; and (C) customer's kilowatt ("kw") load.

2. Their practice has been to not disclose customer information to the general public in order to protect the customers' privacy interests.
3. Conversely, they provide customer information to third-parties: (A) when compelled by subpoena; or (B) upon a customer's authorization to disclose such information.
4. The information designated as confidential in the redacted quarterly report includes: (A) the customer's name; (B) the manufacturer, model, and size of the distributing generating unit being installed at the customer's location; and (C) certain milestone dates regarding the installation of the distributed generating unit at the customer's location.

This information was redacted from the quarterly report in order to protect each customer's privacy interests.

### B.

That said, for the redacted quarterly report and all future status reports filed in this docket, the utilities propose to:

1. Redact the following information: (A) customer's name and address; (B) customer's kwh usage;

(C) customer's kw load; and (D) customer's billing data.<sup>2</sup> (See Section II.A, paragraph 1, above.)

2. Identify, without redaction: (A) the manufacturer, model, and size of the distributing generating unit being installed at the customer's location; and (B) certain milestone dates regarding the installation of the distributed generating unit at the customer's location. (See Section II.A, paragraph 4, above.)

Consistent with this proposal, the utilities offer to provide a revised redacted version of their quarterly report.

### C.

The Consumer Advocate does not object to the utilities' proposal to limit the redacted information in the quarterly report and in future status reports to the: (1) customer's name and address; (2) customer's kwh usage; (3) customer's kw load; and (4) customer's billing data.

### III.

Upon review, the commission finds reasonable, in this docket, the utilities' rationale and proposal governing the redaction of certain customer information from public review. The commission, thus, will approve the utilities' proposal set forth in Section II.B, above.<sup>3</sup>

---

<sup>2</sup>The utilities' proposal does not retroactively apply to the customer information previously identified without redaction, in the annual report filed on January 31, 2003. See the utilities' written statement, filed on June 6, 2003, at 1 - 2. See also Order No. 20219, filed on May 30, 2003, Sections II.B and III.

<sup>3</sup>This ruling does not preclude the utilities from obtaining their customers' authorization to disclose such information for public review.

At the same time, the commission emphasizes the utilities' continual obligation to fully disclose all customer information, without redaction, to the commission and Consumer Advocate, for review and monitoring purposes. As the commission noted, in Decision and Order No. 19773, filed on November 15, 2002:

The commission recognizes that distributed generation/interconnection is an evolving, "work in progress" in this State. The parties' joint submission represents a step forward, with the goal of improving and streamlining the interconnection process.

The commission intends to closely monitor the utilities' and distributed generators' actions in achieving the commission's underlying objective of facilitating the development and use of distributed generation in the State. Any adjustments or modifications to the utilities' respective tariffs can then be made, if necessary.

Decision and Order No. 19773, at 12 - 13.

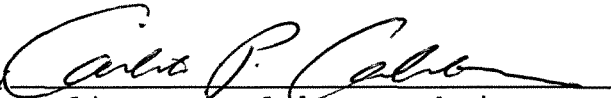
#### IV.

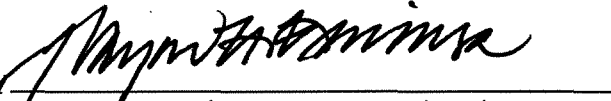
##### THE COMMISSION ORDERS:


1. The utilities' proposal governing the prospective redaction, in this docket, of certain customer information, as described in Section II.B, above, is approved.
2. The utilities shall promptly file their revised redacted quarterly report, consistent with Section II.B, above.

DONE at Honolulu, Hawaii this 27th day of June, 2003.


PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

By   
Carlito P. Caliboso, Chairman

By   
Wayne H. Kimura, Commissioner

By   
Janet E. Kawelo, Commissioner

APPROVED AS TO FORM:

  
Michael Azama  
Commission Counsel

02-0051.sls

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 20270 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS  
DIVISION OF CONSUMER ADVOCACY  
P. O. Box 541  
Honolulu, HI 96809

WILLIAM A. BONNET  
VICE PRESIDENT, GOVERNMENT AND COMMUNITY AFFAIRS  
HAWAIIAN ELECTRIC COMPANY, INC.  
P. O. Box 2750  
Honolulu, HI 96840

WARREN H. W. LEE, PRESIDENT  
HAWAII ELECTRIC LIGHT COMPANY, INC.  
P. O. Box 1027  
Hilo, HI 96721-1027

EDWARD L. REINHARDT, PRESIDENT  
MAUI ELECTRIC COMPANY, LIMITED  
P.O. Box 398  
Kahului, HI 96733-6898

THOMAS W. WILLIAMS, JR., ESQ.  
GOODSILL, ANDERSON, QUINN & STIFEL  
1800 Alii Place  
1099 Alakea Street  
Honolulu, HI 96813

Attorney for HECO, HELCO and MECO

  
\_\_\_\_\_  
Karen Higashi

DATED: June 27, 2003